

AI Implementation Lead

Tisser · Amsterdam · 4–5 days per week · Employment or freelance

About Tisser

[Tisser](#) helps organisations redesign how they work with AI through strategic consulting, a managed AI platform, scalable content production and custom AI solutions.

Tisser One is a secure, managed commercial AI workspace that brings models, agents, company knowledge, workflows and human oversight together.

Our technology can be applied broadly, but every implementation is tailored to how a client actually works. The real value comes from translating business processes into useful AI workflows and agents that people adopt and use every day.

The role

We are looking for an AI Implementation & Delivery Lead who can take clients from initial use-case discovery to a working, adopted AI workspace.

This is not a traditional project-management role. You will combine client leadership with hands-on AI implementation. You understand what current AI models can and cannot do and can independently configure workflows, knowledge sources and agents within TisserOne.

You do not need to be a full-stack developer, but you should enjoy building with AI and be comfortable moving between client conversations, workflow design, prompting, testing and implementation.

What you will do

- Translate business processes and client needs into concrete AI use cases, workflows and agents.
- Configure and build these workflows and agents directly in TisserOne.

- Set up instructions, knowledge sources, tools, guardrails and review steps.
 - Test and improve output quality together with users and our product team.
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- Lead onboarding and implementation from kick-off to adoption and measurable value.
 - Help clients redesign ways of working rather than simply adding another tool.
 - Manage scope, planning, stakeholders and expectations on both sides.
 - Identify technical dependencies and coordinate more complex integrations with our developers.
 - Monitor usage and results, and improve implementations based on real-world feedback.
 - Recognise opportunities to expand successful use cases across teams or processes.
 - Turn recurring implementation patterns into reusable approaches for Tisser.

Who we are looking for

- You have practical experience building or implementing AI-powered workflows, agents or applications.
- You understand prompting, context design, knowledge retrieval, model selection, evaluation and human-in-the-loop workflows.
- You can distinguish an impressive demo from a reliable workflow that works in practice.
- You are comfortable with no-code or low-code AI tooling; coding or API experience is a strong advantage.
- You can lead conversations with both business stakeholders and technical teams.
- You are structured, pragmatic and able to turn ambiguity into a clear implementation plan.
- You take ownership of outcomes and are willing to build, test and troubleshoot yourself.
- You have commercial awareness and recognise where AI can create additional value for a client.
- Experience in SaaS implementation, AI consulting, automation or technical customer success is helpful.
- You are available four or five days per week.

Why Tisser

You will work directly on real AI implementations for organisations like Basic Fit, Pathé and Bugaboo that want to move beyond experimentation. You will have room to shape how we onboard clients, build agents and workflows, and develop Tisser One as we scale.

This role sits close to our clients, product and founders. It is a strong fit for someone who wants to apply AI in practice, take ownership of delivery and help define how organisations will work with AI.

Tisser is also a co-founder of [ALAM](#), Amsterdam's hub for AI builders, entrepreneurs and organisations. From our office there, you will work alongside a wider community actively building and applying AI.

Practical details

- Contract: Full-time employment or freelance
- Availability: Four or five days per week
- Location: Hybrid, with at least two days per week in Amsterdam
- Start: As soon as possible
- Duration: Long-term collaboration